



South Texas College Regional Center for Public Safety Excellence COURSE ANNOUNCEMENT



TCOLE 1080 Basic Telecommunicator Certification

Date: March 17 -28, 2025

Time: 8:00 a.m. - 5:00 p.m.

South Texas College in partnership with the City of Pharr is providing this course. The Basic Telecommunicator Licensing Course is designed to provide the new career Telecommunicator with an understanding of the emergency communications environment, and the core competencies in both emergency and non-emergency situations required by the Commission for licensing. Participants will also be shown the proper use of technology and how to effectively communicate under stressful situations. This course is designed to prepare participants to perform successfully as a telecommunications call taker or dispatcher.

This course consists of ten learning modules. After all modules have been completed, the participant will receive a comprehensive final exam. All examinations must be passed with a minimum score of 80%. Participants have three attempts to pass each module exam and one attempt to pass the final examination. Module quizzes and the final examination are timed events that can only be done in a single seating. Participants will be eligible to sit for the TCOLE Telecommunicators Licensing Examination at a TCOLE approved testing site upon successful completion of the course.

The class is open to individuals who are already working for a public safety agency and are seeking to obtain their licensing requirements mandated by TCOLE. This course meets TCOLE requirements for Basic Telecommunicator Course #1080.

Registration is free. Prerequisites listed below.

Prerequisites:

- **Submit Via Email: Current, nationally recognized Cardiopulmonary Resuscitation (CPR) Certificate/Card**
- **Submit via Email Completed: TCOLE Declaration of Licensing Course Enrollment Eligibility (DOLCEE) Form**
- **Submit via Email Completed: TCOLE Law Enforcement Agency Audit Checklist**
- **Meet TCOLE hiring mandates and possess a Personal Identification Number (PID)**

Telecommunication officer will be contacted via email to confirm approval and admittance into course.

Email for Submissions:

Amy Espericueta @
aespericueta_3728@southtexascollege.edu

Phone: 956.872.4200

Register by selecting Link below or scanning QR Code

<https://www.southtexascollege.edu/cpit/public-safety-training.html>

